Inventor One Given Name:: Luca

Family Name:: Rigazio

Postal Address Line One:: 165 San Angelo, Apt. G

City:: Santa Barbara

State or Province:: California Country:: United States of America

Postal or Zip Code:: 93111

City of Residence:: Santa Barbara

State or Province of Residence:: California Country of Residence:: United States of America

Citizenship Country:: Italy

Inventor Two Given Name:: Patrick

Family Name:: Nguyen

Postal Address Line One:: 1117 E. Cota Street

City:: Santa Barbara

State or Province:: California Country:: United States of America

Postal or Zip Code:: 93103

City of Residence:: Santa Barbara

State or Province of Residence:: California Country of Residence:: United States of America

Citizenship Country:: Switzerland

Inventor Three Given Name:: Jean-Claude

Family Name:: Junqua

Postal Address Line One:: 4543 Nueces Drive

City:: Santa Barbara

State or Province:: California Country:: United States of America

Postal or Zip Code:: 93110

City of Residence:: Santa Barbara

State or Province of Residence:: California Country of Residence:: United States of America Citizenship Country:: France and United States

Inventor Four Given Name:: Robert

Family Name:: Boman

Postal Address Line One:: 3331 Storm Cloud Street

City:: Thousand Oaks

State or Province:: California Country:: United States of America

Postal or Zip Code:: 91360

City of Residence:: Thousand Oaks

State or Province of Residence:: California Country of Residence:: United States of America

Citizenship Country:: United States

## CORRESPONDENCE INFORMATION

Correspondence Customer Number:: 27572

Fax One:: (248) 641-0270

Electronic Mail One:: stobbs@hdp.com

## APPLICATION INFORMATION

Title Line One:: SPEECH DATA MINING FOR CALL CENTER

Title Line Two:: MANAGEMENT

Total Drawing Sheets:: 6
Formal Drawings?:: Yes
Application Type:: Utility
Docket Number:: 9432-000241

Secrecy Order in Parent Appl.?:: No

Source:: PrintEFS Version 1.0.1